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Theresa McGonagle Crider

Work Experience

August 2012-Present | Objectics, Inc. | Mobile, AL

Vice President of Program Development

August 2008-July 2012 | Spring Hill College | Mobile, AL

Assistant Vice President for Academic Affairs
Assistant Professor

- Participate in the process of academic planning and assessment, including coordinating annual student assessments (e.g., National Survey of Student Engagement, CIRP Freshmen Survey, College Senior Survey, Measure of Progress & Proficiency, Community Service Attitudes Survey).
- Coordinate review of and planning for Academic Affairs budgets.
- Develop and adapt database reports for Academic Affairs reporting.
- Manage Academic Affairs and institutional projects, including:
  - Managed two year project implementation of Jenzebar's Internet Campus Solution (JICS), the Spring Hill College's institutional portal (*BadgerWeb*): initial review of software; coordination with vendor of project implementation framework; lead site planning and design with Portal Rollout Commmittee; instructed Content Managers and other users in the use of portal functionality; designed content for selected areas; coordinated roles permissions and other system settings with Administrative Information Services (AIS); and implementation to all users (prospective and current students, faculty, staff, and public users).
  - Coordinated project implementation of *Compliance Assist!* software.
  - Co-facillitated, with director of AIS, implementation of *Receivables and Purchase Orders* (RPA) module of CX database.
- Committee work:
  Academic Standards Faculty Committee (2008-present)
  CX/JICS Users Group (2011-present)
  Microsoft Office 2010 Deployment group (2012)
  Strategic Planning Review Committee (2010-2011)
  Strategic Planning Communiction Processes team (2011, chair)
  Strategic Planning Organizational Information team (2010, chair)
  Strategic Planning Data Policies and Procedures team (2011, chair)
  Information Technology Working Group (2010-2011)
  Spring Hill Council (2011)
  Portal Rollout Committee (2009-2010, chair)
  Search committee, director of Admissions (2009, chair)
  Academic Project Team (2008-2009)
  Veterans Assistance Project team (2008-2009)
  Student Formation Task Force (2008)
  Search committee, SHC president (2008)
- Institutional Activities:
  Foley Center Reflection leader (2009-present)
  Senior Select Visit presenter (2008-present)
  Admissions Visit Day presenter (2008-present)
  Ignatian Day of Service participant (2010)
  High School Counselor Visit Day presenter (2009, 2011)
  Scholarship Day reviewer (2009, 2010, 2011)
- External Activities:
  Ignatian Colleagues Program, Cohort Two (2009-2010)
  USA Conference on Teaching and Learning (2011, attendee)

August 2006-July 2008 Spring Hill College Mobile, AL

Director of Library and Information Resource Services
Assistant Professor, Librarian

- Oversee all traditional library operations and electronic information resource services, ensuring that they support and enhance the instructional, scholarly, and service missions of the College.
- Work collaboratively with colleagues to chart a path and create a plan for the further merger of traditional library and electronic information resource services to best serve the learning needs of students and faculty.
- Work with librarians, instructional design staff, and Library and Information Technology faculty Committee and Chairs to provide instructional support to faculty and students.
- Administer library budget and accounts, supervision of staff and oversight of all administrative functions of the library.
- *Also continued select responsibilities from previous position during reorganization of department during term as Interim Director (August 2006-June 2007).*
- Committee work: Course Management System Work Group
  Library & Information Technology faculty committee
- External activities: Teachers for the 21st Century Program
  Spring Hill College Faculty committee
  Microsoft and Council of Independent Colleges (CIC) project

June 2004-July 2006 Spring Hill College Mobile, AL

Associate Director of Information Technology Services

- All duties continued as below, with additional staff to manage.
- Committee work: Quality Enhancement Plan Committee (2005-06)
  QEP Service Subcommittee (2005-06)
  175th Anniversary Committee (2004-05)
  175th Anniversary Campus Involvement Committee, (2005, chair)
  Search committee, CIS faculty (Spring 2005)
  175th Anniversary Library Dedication Subcommittee (2004)
  Judicial Council, three year appointment completed May 2005
  College Web Site Alliance, current appointment (co-chair)
- External activities: Teachers for the 21st Century Program
  Spring Hill College Faculty committee
  Microsoft and Council of Independent Colleges (CIC) project
  Mayor's Task Force on Infrastructure and Technology (2005)
  Mobile, Alabama

March 2000-May 2004 Spring Hill College Mobile, AL

Assistant Director of Academic Computing

- Supervise additional support staff, student technology assistants and their activities designed to fulfill the departmental mission.
- Work closely with faculty development coordinator and professional librarians to provide pedagogically sound information literacy learning opportunities for students.
- All duties continued as below.

- Committee work: 175th Anniversary Committee
  College Web Site Alliance (co-chair)
  Administrative Staff Committee (chair)
  Institutional Web Policy Development (co-chair)
  Institutional Administrative Software Search (co-chair)
  Five-Year Technology Assessment and Plan
  Institutional Distance Education Initiatives Evaluation

October 1997-March 2000 Spring Hill College Mobile, AL

Software Support Specialist/Senior Hardware Technician/Lab Supervisor

- Develop and design workshops & seminars; provide instruction for students, faculty & staff in popular computer applications in seminar-style formats, as well as customized one-on-one sessions.
- Provide campus Help Desk and intranet support.
- Design & maintain departmental web site.
- Track, upgrade and maintain computer software, hardware and network components.
- Supervise campus computer labs & computer lab assistants.

June 1996-October 1997 ExecuTrain, Inc. Mobile, AL

Senior Instruction Specialist

- Responsible for:
  - Training and client support for all levels of multiple office applications.
  - Customization of classes for one-on-one training and consulting.
  - PC equipment setup, software installation, troubleshooting and maintenance.
- Experience with network applications and software/office suites.
- Member of the Circle of Excellence.
- Promoted from Trainer March 1, 1997.

Teaching Experience in Higher Education

2002-Present Spring Hill College Mobile, AL

Adjunct Instructor

Instruct traditional undergraduate and lifelong learning students in courses taught through Spring Hill College's division of Teacher Education; department of Computer Information Systems (division of Business); and program of Organizational Leadership.

Education

December 2008 Florida State University Tallahassee, FL

Master of Science in Library and Information Studies

Concentration: Information Needs & Services, Leadership & Management

May 2004 Spring Hill College Mobile, AL

Master of Business Administration

Outstanding MBA Student of the Year
Delta Mu Delta Honor Society

May 1992 Spring Hill College Mobile, AL

Bachelor of Arts in English

Miller-LeJeune Scholar